Phone Screening Questionnaire

A brief phone conversation (20-30 minutes) can confirm qualifications from a technical proficiency and behavioral perspective. Before placing the call, organize and add additional questions specific to the open position. Begin the conversation by thanking the candidate for his/her interest in the open; then provide a brief overview of the job responsibilities.

Candidate Name:	Phone No
Open Position:	
Interviewer:	Date:
Scoring: 3 = Excellent Match 2 = Acceptable F	Fit 1 = Marginal Fit 0 = Not a Good Fit

Question	Score
What skills and experience do you have that will help you succeed if hired?	

Tell me about your computer knowledge and software skills.	
What past experience or accomplishments would be an asset to this position?	
What challenges to you foresee in this type of job? How would you	
overcome them?	
What type of work best demonstrates your potential?	

If you only had 3 words or phrases to describe yourself, what would	
they be?	
What type of work do you dislike and would rather not do?	
What type of work do you dislike and would ruther not do:	
Tell me a situation where you had to overcome a difficult obstacle.	
How did you do it? Who was involved? What did you learn from the	
experience?	
Tell me about a situation where multitasking was required. What	
tools or techniques did you use to successfully multitask?	

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When was the last time you received performance feedback at work? What		
were the top 2 or 3 strengths and areas for improvement identified during		
that discussion?		
that discussion:		
What are some of the things you value in an employer?		
What is your current salary (if applicable) and what are your salary		
requirements if you were offered this position?		
Cultural		
Subtotal		

After the candidate has answered the screening questions, thank him/her for their time, inform them of the next steps in the process, ask them if they have any questions, confirm their continued interest, where and how they wish to be contacted in the future.

Initial Perceptions	
Initial assessment of the candidate's rapport-building skills:	
Initial assessment of the candidate's verbal communications:	
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Initial assessment of the candidate's listening skills:	
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Other key findings during discussion:	
Subtotal	